Terms and Conditions

1. The Promoter of the prize draw is InfoTrack Limited with company number 09474590 and registered office address 10 John Street, London, WC1N 2EB (the "**Promoter**").

2. Upon user registration in accordance with clause 5 and the purchase of certain services from InfoTrack or Search Acumen in accordance with clause 3 ("**Registered User"**), a Registered User shall be automatically entered into the prize draw.

3. Entries will be immediately and automatically entered into the prize draw upon each eCOS® (including Verification of Identity, Anti-money Laundering ('AML') checks and Verification of Funds), Official Local Authority Search ('OLAS'), or Regulated Local Authority Search ('RLAS'), Indemnities, Property Report, Contract of Sale, AP1 populated from Deeds, SDLT, Enquiries or Document Review through InfoTrack or Search Acumen's platform by a Registered User. All activities must be submitted via www.infotrack.co.uk or www.search-acumen.co.uk

4. Once submitted, entries cannot be amended in any way. A single entry is deemed valid upon completing eCOS® (including Verification of Identity, Anti-money Laundering ('AML') checks and Verification of Funds), Official Local Authority Search ('OLAS'), or Regulated Local Authority Search ('RLAS'), Indemnities, Property Report, Contract of Sale, AP1 populated from Deeds, SDLT, Enquiries Workspace or Document Review by such Registered User. Each of these actions is classed as a single entry.

5. To qualify for entry, a Registered User must:

    a. have their own username/email address that states their own name. Generic usernames that contain (but are not limited to) words such as admin, info, accounts, will not be eligible;

    b. be one natural individual and not companies or shared accounts (the reason for this is due to identifying winners); and

    c. have a full name and email address attributed to the account which can be updated via settings or requested through the account management team. All entries without a full name and valid email address will be invalid.

6. The prize draw will be open from 09:00am on Monday 2 November 2026 and will close at 11:59pm on Friday 29 January 2027 (the "**Closing Date**"). Entries received after this time will not be accepted.

7. The winner of the prize draw will receive a prize which consists of:

    - 4-star accommodation based on two adults sharing a twin or double room - 5 night stay in Sydney, 3 night stay in Uluru and 5 night stay in Port Douglas;
    - Flights - two Economy class flights from London Heathrow Airport or London Gatwick Airport to Sydney Kingsford Smith Airport, domestic flights from Sydney Kingsford Smith Airport to Ayres Rock Connellan Airport, domestic flights from Ayres Rock Connellan Airport to Cairns International Airport, and two Economy class flights from Cairns International Airport to London Heathrow Airport or London Gatwick Airport;
    - Transfers to and from the airport in Australia;
    - Sydney Harbour Bridge climb;
    - Uluru Sunset trip with BBQ dinner;
    - Uluru Field of Light visit;
    - Great Barrier Reef cruise; and
    - AU$500 spending money total loaded on a travel money card.

8. The prize must be redeemed within one calendar year from the Closing Date.

9. This prize draw is open to all residents of the UK (excluding residents of Northern Ireland), aged 18 years or over, except employees of the Promoter or its holding, group or subsidiary companies, their families, agents or anyone else professionally or directly associated with the draw.

10. The Promoter reserves the right to replace the prize with an alternative prize of equal value if circumstances beyond the Promoter's control makes it necessary to do so.

11. It is a condition of entry that all rules are accepted by the entrant as final and that the entrant agrees to abide by these rules. The Promoter reserves the right to refuse entry or refuse to award the prize to anyone in breach of these Terms and Conditions. The decision of the Promoter regarding any aspect of the prize draw is final and no correspondence will be entered into about it.

12. By entering the prize draw, the entrant warrants that all information submitted is true, current, and complete. The Promoter reserves the right to verify the eligibility of all entrants.

13. The winner will be drawn at random performed by entry number assigned by computer process on Friday, 12 February 2027 (the "**Draw Date**") from all entries received by the Closing Date.

14. The prize for the winner is only available on the stated dates and is subject to availability.

15. The prize is non-transferable, non-exchangeable, not for resale and no cash alternative is offered.

16. Should any client not wish to participate, they will need to email us at marketing@infotrack.co.uk prior to the Draw Date. You must opt out no later than the Draw Date to be excluded from the prize draw. If you opt out after this and there is a delay in processing your opt out request, we may not be able to exclude you from this prize draw. If you win, you can refuse to accept your prize in which case we will draw a new winner in accordance with clause 13. If you opt out of this prize draw, this doesn't opt you out of other types of prize draws and competitions.

17. The winner will be contacted and notified by email or telephone (using the details provided at entry) by the Promoter within 7 days of the Draw Date. Should the Promoter be unable to contact the winner, or should the winner be unable to accept the prize before Friday, 19 February 2027 the Promoter reserves the right to award the prize to an alternative winner, drawn in accordance with these Terms and Conditions.

18. The winner will receive the prize as described and the prize is available subject to availability as outlined in these Terms and Conditions.

19. The prize does not include travel between the winner's home and the UK departure airport, travel insurance, food and drink, personal expenditure, or incidental costs, other than where mentioned in these Terms and Conditions. It is the prize winner's responsibility to ensure that they and all members of their party hold a valid passport, arrange the necessary travel visa, have travel insurance, obtain any necessary vaccinations and to meet any health or other requirements necessary for travel to and entry into Australia. Guidance can be found at: https://www.gov.uk/foreign-travel-advice/australia/entry-requirements.

20. The winners name and county can be obtained on request by writing to the Promoter at Level 11, 91 Waterloo Road, London, SE1 8RT within 60 days after the Closing Date of the prize draw.

21. The Promoter accepts no responsibility for any damage, loss, injury, or disappointment suffered by any entrant entering the prize draw or as a result of accepting any prize. The Promoter is not responsible for any problems or technical malfunction of any technical, hardware or software failures of any kind or lost or

unavailable connections which may limit or prohibit an eligible entrant's ability to participate in the prize draw by way of user registration. If for any reason a technical interruption, fault or site failure occurs when completing an eCOS® (including Verification of Identity, Anti-money Laundering ('AML') checks and Verification of Funds), Official Local Authority Search ('OLAS'), or Regulated Local Authority Search ('RLAS'), Indemnities, Property Report, Contract of Sale, AP1 populated from Deeds, SDLT or Enquiries or Document Review on the Promoter's platform, the Promoter does not take any responsibility for incomplete purchases and any incomplete purchases will not be considered valid for subsequent entries into the prize draw. The Promoter accepts no responsibility for any purchases which are not completed for any reason.

22. The winner may be required to participate in publicity.

23. Personal data supplied during the course of this promotion may be passed on to third party suppliers as required for fulfilment/delivery/arrangement of the prize.

24. Use of personal data received by the Promoter in the course of running the prize draw is subject to the privacy policy available to view on the Promoter's website at www.infotrack.co.uk.

25. Events may occur that render the prize draw itself or the awarding of the prize impossible due to reasons beyond the control of the Promoter and accordingly the Promoter may at its absolute discretion hold, void, cancel, suspend, vary or amend the promotion and the entrant agrees that no liability shall attach to the Promoter as a result thereof.

26. The Promoter is responsible for the first part of the promotion, which is the publication and adjudication of the prize draw. Provision of the prize will be subject to Flight Centre (UK) Limited's standard booking conditions (including limitations of liability) applicable at the time of booking. Insofar as is permitted by law, the Promoter, its agents or distributors will not in any circumstances be responsible or liable to compensate the winner or accept any liability for any loss, damage, personal injury or death occurring as a result of taking up the prize except where it is caused by the negligence of the Promoter, its agents or distributors or that of their employees. Your statutory rights are not affected.

27. The prize draw will be governed by English law, and entrants to the prize draw submit to the exclusive jurisdiction of the English courts.